

Abracon Inquiry Reference Guide

If you cannot find the document you are looking for, please review our Inquiry Reference Guide which will direct you to the right place or email.

At Abracon, we want to do our best to assist you. Our skilled team can help provide answers to any questions you might have relating to our products or company. Please find a list of resources and contacts below who can help answer your questions.

If you have questions related to:

- Electrical specification
- Tape and reel dimensions.
- Pin 1 direction
- Packaging
- Outline drawing.
- Operating temperature and frequency stability
- Reflow profile.
- MSL

Please review the part's datasheet available on our website www.abracon.com

Getting a Datasheet for Abracon brand parts

Abracon strives to maintain all datasheets on the Abracon website. Please find below instructions on how to access them.

Step 1.

Go to the website abracon.com and look for the search icon.

Step 2.

Enter the part number. For example: **ACAR0301-SG3-EVB**

If you are unable to get the datasheet, try to search for the prefix only. For example:

- Part Number: **ACAR0301-SG3-EVB**
- Try prefix only: **ACAR**

If you cannot find or pull a needed datasheet, please reach out to our sales team any time at salesupport@abracon.com for assistance.

If you have questions related to:

- STEP File
- UV Rating 3D
- Model

Please reach out to our engineering team at engineering@abracon.com

If you have questions related to:

- Part Marking
- Certificate of Origin

Please reach out to our Customer Service team at customerservice@abracon.com

- Lead time and alternate parts.

Please contact your sales distributor, first. If this request is being made by a distributor, please contact sales@abracon.com

- Part life cycle status, Active or EOL
 - Projected years to EOL is minimum of 5 years.

Please contact an Inside Sales Representative (ISR) at NAISRTEAM@abracon.com. If the part is in the Price Guide, it is considered Active.

- Original EOL ECN notice for a specific PN or Product Series (PDF document form # 7020)

Please reach out to our marketing team at marketing@abracon.com

If you have questions related to:

- REACH SVHC Certificate
- CMRT Report

- ISO 9001:2015 Certificate
- Declaration of Non-Use of Conflict Minerals
- CA Prop 65 Declaration
- Shelf Life of Products

These documents are available on our website or by request through our [Regulatory Request Form](#)

If you have questions related to:

- SGS Reports
- Reliability report
- FIT data
- RoHS
- PFAS
- PHAS
- TSCA
- IMDS
- REACH ANNEX
- Customer Survey
- CMRT/EMRT/CRT reports
- Terminal finish
- Thermal resistance
- MSDS
- FMDS / MDS / MCD

You can request through our [Regulatory Request Form](#)

If you have questions related to:

- PPAP

Please reach out to our regulatory team at quality@abracon.com

If you have questions related to:

- Sample Request

You can request samples through our [Sample Request Form](#)

If you have questions related to:

- Recommended washing and cleaning of parts

Please reach out to our Tech Support team at tech-support@abracon.com

If you have questions related to:

- Sourcing Risk

Please reach out to our Sourcing team at Purchasing@abracon.com

For NDAs, please contact your department VP.