

January 31, 2020

*Dear Valued Channel Partner,*

The 2019 novel coronavirus (2019-nCoV) outbreak in China has driven the national and local Chinese governments to delay openings of industrial production in the country through Feb. 9, 2020.

Reports of confirmed 2019-nCoV cases and deaths continue to rise on a daily basis (at least 213 deaths and more than 9,709 confirmed cases) in mainland China. As the virus spreads to additional countries, Hong Kong and China announced further extension to the Lunar New Year for educational institutions. Industry closures are determined by local governments at the province and city levels. Closure dates range from Feb. 24 to March 2, 2020.

As this situation develops, Abracon will continue to closely monitor the situation and will remain fully compliant with all Chinese government regulations designed to protect worker safety.

Currently, specific information concerning China is a challenge, as most factories have yet to return to work in lieu of the holiday extension. Abracon is working diligently to identify potential impacts in our supply chain.

Abracon can confirm its factories in Taiwan returned to work on Jan. 30. The factories and offices located Japan and Korea are already back to work, and Abracon's Hong Kong logistics center is fully functional and staffed after returning to operation on Jan. 29.

Due to the excellent support Abracon receives from its channel partners, Abracon is well positioned with available inventory to sell throughout the channel to address any supply chain shortages.

Should you need further assistance, please contact your local Abracon sales leader or manufacturer's representative for support.

Thank you for your understanding as we work through this serious situation.

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Vice President, Operations

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